

Date: 02-07-2026

Name of Distribution Licensee : Nidar Utilities Panvel LLP

Name of CGRF : Nidar Utilities Panvel LLP

I. Summary of grievances redressed during the quarterly report period from 1st April, 2026 to 30th June, 2026

No. of grievances pending on start date	No. of grievances received during the period	Total No. of grievances received during the period	No. of grievances not admitted or withdrawn during the period	Total No. of grievances actionable during the period	b. No. of grievances redressed*			Total No. of grievances redressed during the period	Total No. of grievances pending at the end of the period	No. of decisions in favour of Consumer	No. of decisions in favour of Licensee	No. of orders requiring compliance report by licensee	No. of orders providing payment of compensation by Licensee to Complainant	Status of compliance by Licensee (No. of Orders)	
					Within 15 working days*	Beyond 15 working days*	Within 60 days**	Beyond 60 days**						Reports received within period as per order	Not Completed
A	B	C=A+B	D	E=C+D	F	G	H	I	J=(F+G+H+I)	K=(J-I)	M=(J-I)	N	O	P	Q
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

*For Grievances related to non-supply, connection, re-connection or disconnection of supply.
**For all other Grievances (Except * above)

a. Consumer category-wise distribution of complaints

Category of Grievance	Filed (Nos)	Redressed (Nos)	Pending (Nos)	Total (Nos)
Residential	0	0	0	0
Commercial	0	0	0	0
Agricultural	0	0	0	0
Industrial	0	0	0	0
Others	0	0	0	0
Total	0	0	0	0

c. Consumer category-wise compensation awarded

Category of Grievance	No. of Cases Redressed	Amount compensation awarded in Rs.
Residential	0	0
Commercial	0	0
Agricultural	0	0
Industrial	0	0
Others	0	0
Total	0	0

d. Case-wise reasons for delay in disposal with respect to specified time

e. Number of sittings in each area

0.00

f. Vacancies and duration of vacancies

	Chairperson (CPO)	Member (Licencee)
No Vacancy		
Mr. Chandrabhat Jagann Gaudwar has joined as Chairperson (CGRF NIDP)LP from 17th March 2026)	NA	NA
If vac. Duration (Vacant) arising from the date)	From 16th March, 2026)	

g. Number of Orders appealed against

_ in Nos

h. Number of Orders set aside by the Electricity Ombudsman

_ in Nos

i. Number of Cases where compliance of Order has been recorded:

_ in Nos

j. Details of Consumer advocacy workshops conducted by the Forum

k. Details of New local initiatives

II. Nature of Grievances redressed

Nature of Complaint	Filed (Nos)	Redressed (Nos)	Pending (Nos)	Total (Nos)
Billing related	0	0	0	0
Meter Fault	0	0	0	0
Technical	0	0	0	0
New Connection	0	0	0	0
Quality of Supply	0	0	0	0
Service Related	0	0	0	0
Others	0	0	0	0
Total	0	0	0	0

III. No. of Grievances pending for more than two months

(0/0)

*Note: No. of CGRF Grievances reported for Qtr 1 (Apr-26 to Jun-26)

Mr. Chandrabhat Jagann Gaudwar
Chairperson, CGRF, NIDP, LLP
