Date: 05-10-2026 **Name of Distribution Licensee : Nidar Utilities Panvel LLP** **Name of CGRF : Nidar Utilities Panvel LLP**

I. Summary of greivances redressal during the quarterly report period from 1st July, 2026 to 30th September, 2026

No. of grievances pending on start date	No. of grievances received during the period	Total No. of grievances during the period	No.of grievances not admitted or withdrawn during the period	Total No. of grievances actionable during the period	b. No. of grievances redressed*				Total No of grievances redressed during the period	Total No.of grievances pending at end the period	No. of decisions in favour of Consumer	No. of decisions in favour of Licensee	No.of orders requiring compliance report by licensee	No of orders providing payments of compensation by Licensee to Complainant	Status of compliance by Licensee (No. of Orders)		
					Within 15 working days*	Beyond 15 working days*	Within 60 days**	Beyond 60 days **							Reports received within period as per order	Reports received beyond specified period in the order	Not Complied
A	B	C=(A+B)	D	E=(C-D)	F	G	H	I	J=(F+G+H+I)	K=(E-J)	L	M=(J-L)	N	O	P	Q	R
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

*for Grievance related to non-supply, connection, re-connection or disconnection of supply
**for all other Grievances (Except * above)

a. Consumer category-wise distribution of complaints

Category of Grievance	Filed (Nos)	Redressed (Nos)	Pending (Nos)	Total (Nos)
Residential	0	0	0	0
Commercial	0	0	0	0
Agricultural			0	0
Industrial				
Others	0	0	0	0
Total	0	0	0	0

c. Consumer category-wise compensation awarded

Category of Grievance	No of Cases Redresed	Amount compensation awarded in Rs.
Residential	0	0
Commercial	0	0
Agricultural		0
Industrial		0
Others	0	0
Total	0	0

d.Case-wise reasons for delay in disposal with respect to specified time

e. Number of sittings in each area

0.00

f. Vacancies and duration of vacancies

	Chairperson	Member (CPO)	Member (Licensee)
Vacant	No Vacancy *(Mr. Chandrakant Jairam Gudewar has joined as Chairperson, CGRF NUPLLP from 17th March, 2026)*	NA	NA
If yes, Duration (Vacant arising from the date)	(Post was vacant till 16th March, 2026)		

g. Number of Orders appealed against	_ in Nos
h. Number of Orders set aside by the Electricity Ombudsman	_ in Nos
i. Number of Cases where compliance of Order has been recorded;	_ in Nos
J.Details of Consumer advocacy workshops conducted by the Forum	
k.Details of New local initiatives	

II. Nature of Grievances redressed

Nature of Complaint	Filed (Nos)	Redressed (Nos)	Pending (Nos)	Total (Nos)
Billing related	0	0	0	0
Meter Fault	0	0	0	0
Technical	0	0	0	0
New Connection	0	0	0	0
Quality of Supply	0	0	0	0
Service Related	0	0	0	0
Others	0	0	0	0
Total	0	0	0	0

III. No. of Grievaces pending for more than two months

0.00

*Note : No CGRF Grievances reported for Qtr. II (Jul-26 to Sept-26)

Mr. Chandrakant Jairam Gudewar
Chairperson, CGRF, NUPLLP