Quarterly Report from July 2026 to September 2026 (Qtr-II)									
Annexure III - Standards of Performance Level by the NIDAR Utilties Panvel LLP									
Format for Quarterly Return to be submitted to the Commission by the NIDAR Utilties Panvel LLP									
Sr. No.	Parameters	Area	Pending complaint Nos. (Previous Quarter)	Complaints in current Qtr.	Total complaints	No. of complaints Addressed			Pending complaints at end of Qtr.
						Within Standards of performance	More than stipulated time	Total complaints redressed	
	A	b	c	d	e=c+d	f	g	h=f+g	i=e-h
1	Intimation of charges where supply to dedicated or after extension/augmentation	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	New connection / add. load where supply from existing line.	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	New connection / add. Load where supply after extension / augmentation	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	New connection / add. Load where supply after commissioning of sub-station.	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
5	Shifting of Meter / service Line.	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
6	Reconnection of supply after payment of dues	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
7	Change of Name	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
8	Change of category	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
9	Fuse off call	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
10	Break down of Over head Line	Rural	NA	NA	NA	NA	NA	NA	NA
11	Underground Cable fault /Bus Raiser Fault	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
12	Transformer and Associated Switchgear Failure	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
13	Meter Reading	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
14	Replacement of Faulty Meter	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
15	Replacement of Burnt Meter	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL
16	Billing Complaint	Rural	NIL	8	8	8	NIL	8	NIL
17	Quality of Supply (Specify the Parameter)	Rural	NIL	NIL	NIL	NIL	NIL	NIL	NIL

NIDAR UTILITIES PANVEL LLP

Quarterly Report from July 2026 to September 2026 (Qtr-II)								
Annexure-IV - Report of individual Complaints where Compensation has been paid								
Format for Quarterly Return to be submitted to the Commission by the NIDAR Utilties Panvel LLP								
Sr. No.	**Complaint No.**	**Date of filing complaint/Automatic Compensation**	**Consumer No**	**Name and address of Consumer**	**Nature of Complaint**	**Reference Standard of Performance**	**Amount of Compensation (Rs)**	**Date of payment of Compensation (DD/MM/YYYY)**
(1).	(2).	(3).	(4).	(5).	(6).	(7).	(8).	(9).
1	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2								
3								
4								
5								
6								
7								
8								
9								
NOTE - The report shall be prepared as per category of item for which the compensation is paid for non- observance of Standards of Performance.								

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Quarterly Report from July 2026 to September 2026 (Qtr-II)							
Annexure-V- Report of action on Faulty Meters (3 Phase)							
Format for Quarterly Return to be submitted to the Commission by the NIDAR Utilties Panvel LLP							
Sr. No.	**Name of Distribution Licensee**	**Reference to Overall Standards**	**Faulty Meters at start of the Quarter (Nos.)**	**Faulty Meters added during Quarter (Nos.)**	**Total Faulty Meters (Nos.)**	**Meters rectified / replaced (Nos.)**	**Faulty Meters pending at end of Quarter (Nos.)**
(1).	(2).	(3).	(4).	(5).	(6).	(7).	(8).
1	NUPLLP	NIL	NIL	13	13	13	NIL
2							
3							
4							
5							

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Quarterly Report from July 2026 to September 2026 (Qtr-II)										
Annexure-VI- Report of Installation of Meters										
Format for Quarterly Return to be submitted to the Commission by the NIDAR Utilties Panvel LLP										
Sr. No.	**Name of Distribution Licensee**	**Total Agriculture Connections at start of the Quarter (Nos.)**	**Total Agriculture Connections at start of the Quarter (Nos.)**	**New Metered Agriculture Connections released during the Quarter (Nos.)**	**Unmetered Agriculture Connections at start of the Quarter (Nos.)**	**New Unmetered Agriculture Connections released during the Quarter (Nos.)**	**Meters installed to unmetered connections during the Quarter (Nos.)**	**Unmetered Agriculture Connections at end of the Quarter (Nos.)**	**Metered Agriculture Connections at end of the Quarter (Nos.)**	**Total Agriculture Connections at end of the Quarter (Nos.)**
(1).	(2).	(3).	(4).	(5).	(6).	(7).	(8).	(9=5+7-8)	(10=4+5+8).	(9+10).
1	NUPLLP	NA	NA	NA	NA	NA	NA	NA	NA	NA
2										
3										
4										
5										

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