

Date: 06-04-2026

Name of Distribution Licensee : Nidar Utilities Panvel LLP

Name of CGRF : Nidar Utilities Panvel LLP

1. Summary of grievances redressed during the quarterly report period from 1st January, 2025 to 31st March, 2026

No. of grievances pending on start date	No. of grievances received during the period	Total No. of grievances during the period	No. of grievances not withdrawn during the period	Total No. of grievances actionable during the period	b. No. of grievances redressed*					Total No. of grievances redressed during the period	Total No. of grievances pending at end the period	No. of decisions in favour of Consumer	No. of decisions in favour of Licensee	No. of orders requiring compliance report by licensee	No. of orders providing payments of compensation by Licensee to Complainant	Status of compliance by Licensee (No. of Orders)		
					Within 15 working days*	Beyond 15 working days*	Within 60 days**	Beyond 60 days**	1-15							16-30	31-45	46-60
A	B	C=(A+B)	D	E=(C-D)	F	G	H	I	J=(F+G+H+I)	K=(E-J)	L	M=(L)	N	O	P	Q	R	
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

*For Grievance related to non-supply, connection, re-connection or disconnection of supply
**for all other Grievances (Except * above)

a. Consumer category-wise distribution of complaints

Category of Grievance	Filed (Nos)	Redressed (Nos)	Pending (Nos)	Total (Nos)
Residential	0	0	0	0
Commercial	0	0	0	0
Agricultural	0	0	0	0
Industrial	0	0	0	0
Others	0	0	0	0
Total	0	0	0	0

c. Consumer category-wise compensation awarded

Category of Grievance	No of Cases Redressed	Amount compensation awarded in Rs.
Residential	0	0
Commercial	0	0
Agricultural	0	0
Industrial	0	0
Others	0	0
Total	0	0

d. Case-wise reasons for delay in disposal with respect to specified time

0.00

e. Number of sittings in each area

0.00

III. No. of Grievances pending for more than two months
0.00

*Note : No CGRF Grievances reported for Qtr. IV (Jan-26 to Mar-26)

II. Nature of Grievances redressed				
Nature of Complaint	Filed (Nos)	Redressed (Nos)	Pending (Nos)	Total (Nos)
Billing related	0	0	0	0
Meter Fault	0	0	0	0
Technical	0	0	0	0
New Connection	0	0	0	0
Quality of Supply	0	0	0	0
Service Related	0	0	0	0
Others	0	0	0	0
Total	0	0	0	0

f. Vacancies and duration of vacancies

Chairperson	Member (CPO)	Member (Licensee)
No. Vacancy Mr. Chandrakant Jaisram Gadevar has joined as Chairman, CGRF, NUPLLP from 17th March, 2026	NA	NA
If yes, Duration (Vacancy arising from the date)	(Post was vacant till 16th March, 2026)	

g. Number of Orders appealed against

in Nos

h. Number of Orders set aside by the Electricity Ombudsman

in Nos

i. Number of Cases where compliance of Order has been recorded:

in Nos

j. Details of Consumer advocacy workshops conducted by the Forum

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k. Details of New local initiatives

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Mr. Chandrakant Jaisram Gadevar
Chairperson, CGRF, NUPLLP

